

# Mobile Phone and Internet Coverage Questionnaire

## Internet Provision Questionnaire

To help us help Christow level internet provision for all please complete and return this questionnaire before the end of January 2023 to [Christow Parish Council Clerk The Clerk](mailto:clerk@christowparishcouncil.gov.uk), Christow Parish Council, Mrs Carol Retallick **Address:** Bagtor Barton, Ilsington, Newton Abbot, TQ13 9RT **or** [clerk@christowparishcouncil.gov.uk](mailto:clerk@christowparishcouncil.gov.uk)

Name	
Address, Postcode	
Contact info: email, phone number	
What speed is your property capable of receiving – check - <a href="#">HERE</a>	
What speed is your ISP offering, according to your contract?	
How do you usually measure the level of connectivity speed you are receiving?	
Has your broadband connectivity improved or got worse in the last twelve months?	
What times of the day do you find it difficult to connect / gain sufficient speeds?	
What is the name of your Internet Service Provider (ISP)?	
Please undertake a speed test using this link – <a href="https://www.speedtest.net/">https://www.speedtest.net/</a>	
<input type="radio"/> What time did you take the test?	
<input type="radio"/> What were the speed results?	

The information collected from this survey by Christow Parish Council (CPC) will be collated and passed to Connecting Devon and Somerset (CDS) <https://www.connectingdevonandsomerset.co.uk/> who will review the details provided and where BT should already be providing a better service, or where options exist to improve or get you internet service they will reach out to you direct to help you.

Your data will be used for the purpose of helping with your internet provision. CDS might share your data with providers who can help you with your internet provision. Any questions about how CDS use your data should be directed to CDS via <https://www.connectingdevonandsomerset.co.uk/contacts/>

Christow Parish Council are committed to adhering to the principles of the EU General Data Protection Regulation (GDPR). Any information obtained by CPC will only be used for the intended purpose of the survey, the data will be collated and passed to CDS and once they have confirmed they have the data they need we will destroy our records.